



**MINCOM**   
Experience asset intensity.

**Mincom LinkOne**  
for Asset Management





# Mincom LinkOne for Asset Management

Always find the right part. Right away.

Mincom LinkOne is a graphical content delivery solution that provides correct and timely part information to a large and geographically dispersed network of dealers and operators.

## The Industry Challenges

The problem facing operators is that they frequently receive maintenance manuals and updates for various components from multiple manufacturers and other suppliers each year, with many of them being outdated nearly as soon as they are printed. This has seen maintenance staff spending nearly 2 hours per day searching for correct parts information.

This problem has instigated the global transition from paper documentation to an easy to use, drill down graphical model available in digital form for PCs, networks and Internet users.

## The Solution

Mincom LinkOne is software for creating graphical parts catalogs that helps find the right part, the first time, every time. A world leader in graphical content management and distribution, Mincom LinkOne has the unmatched power to link graphics with parts lists and rich text to easily produce electronic catalogs and graphical maintenance manuals.

Mincom LinkOne has overcome many of the challenges that operators and maintenance staff face each and every day.

Being able to identify parts or equipment faster and more accurately saves equipment downtime and improves maintenance efficiency; providing improved business processes and productivity. A critical benefit of Mincom LinkOne is that it cuts down the time it takes for operators to find the information they need to maintain equipment, resulting in reductions in maintenance times, downtimes for equipment and instances of recurring faults due to improper maintenance.

Mincom LinkOne takes existing content and compiles it in a way that allows users to drill down into a complex assembly. Whether it is an earthmover, nuclear power plant, locomotive or engine, users can graphically traverse the entire assembly down to a single bolt in seconds, in order to obtain the correct part number.

Additionally, procedural documentation, instructional videos, updates and safety warnings can be attached at a location where service and maintenance personnel will be looking for them. Mincom LinkOne can leverage any information you have, whether it is paper or electronic. Mincom LinkOne is truly the ultimate step in content delivery.

## The Benefits

Mincom LinkOne connects graphics with text, so that at the click of a mouse you can not only see the item you want, but also any information associated with it, such as service instructions, ordering advice, safety instructions or parts lists.

In addition, Mincom LinkOne allows operators to:

- Perform fast and effective maintenance of critical assets.
- Reduce down-time by providing accurate, up-to-date installation and service information.
- Reduce costs associated with excess stock by helping refine the ordering process for selling and sourcing of parts.
- Minimize costs associated with maintaining and updating service documentation via graphical search and displays of equipment and diagrams.
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## About Mincom LinkOne

Mincom LinkOne's superior publishing, distribution and viewing system makes all forms of electronic parts and service information available at the touch of a key via the Internet, intranet, or CD. This includes:

- Parts catalogs
- Repair manuals
- Operating and commissioning instructions
- Maintenance and repair procedures
- Visual operational aids, such as video clips
- Product alerts and safety bulletins
- Product updates and notices



Mincom LinkOne's flexibility comes from:

### Continual Updates

Mincom LinkOne can regularly check for content updates over the Internet to maintain the latest information at all times.

### Warnings and pop-up notes

Mincom LinkOne links graphics with up-to-date information, design changes, safety advice and warnings where necessary, within documentation.

### Mincom LinkOne speaks your language

Multi-national operation? No problems. Mincom LinkOne speaks your language ... English, Dutch, French, German, Italian, Japanese, Spanish and many others, and has partners worldwide who can provide local support.

### Publish Once, View Anywhere

Mincom LinkOne content is only produced once but can be utilized, either via the browser interface Mincom LinkOne WebView, or with the PC application Mincom LinkOne WinView, allowing maximum reuse of the published content.





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## About Mincom

Mincom is a global software and services provider that delivers solutions critical to businesses in asset intensive industries such as mining, defense, public infrastructure, energy, and oil and gas. Leveraging 30 years of deep experience in these industries, Mincom thrives on helping our customers successfully optimize the performance of their assets, their people, and their businesses as a whole.

With a global reputation for technical excellence and a team of highly knowledgeable and passionate people, Mincom goes where no other solutions provider goes: to the ends of the earth to deliver solutions that integrate business processes, improve insight into operations and reduce costs for our customers. Spanning more than 40 countries across North America, South America, Australia, Asia, Africa, and Europe, Mincom solutions run some of the world's largest private and public enterprises.

To learn more about Mincom visit [www.mincom.com](http://www.mincom.com) or contact a Mincom sales representative today.